

Town of North Hempstead Service Requests via 311 - by Department

February 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	GREAT NECK	1	0	
			GREENVALE	1	0	
			MANHASSET	2	6.0	
			NEW CASSEL	6	0.8	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	3.0	
			ROSLYN	3	6.7	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	1	0	
		Adm Svc - Green Team			17	2.4
		Adm Svc - PW Parking - Broken Meter	BAXTER ESTATES	1	0	
			PORT WAHINGTON	1	1.0	
			PORT WASHINGTON	3	1.3	
				1	1.0	
		Adm Svc - PW Parking - Broken Meter			6	1.0
	Adminstrative Services			23	2.0	
Adminstrative Services				23	2.0	
Community Services	Community Services	CommSvc - Bus Pickup Cancel	GARDEN CITY PARK	5	0.6	
			GREAT NECK	1	0	
			HERRICKS	1	0	
			MANHASSET	1	1.0	
			MANORHAVEN	1	0	
			MINEOLA	3	0	
			NEW CASSEL	10	0.2	
			NORTH NEW HYDE PARK	2	0	
			PORT WASHINGTON NORTH	1	1.0	
			WESTBURY	3	0.7	
			WILLISTON PARK	1	1.0	
				1	1.0	
		CommSvc - Bus Pickup Cancel			30	0.4
		CommSvc - Bus Pickup Schedule	HERRICKS	1	0	
			MINEOLA	3	0	
			MUNSEY PARK	1	1.0	
			NEW CASSEL	2	0	
			NORTH HILLS	1	1.0	
			PORT WASHINGTON	3	0.3	
			ROSLYN HEIGHTS	1	1.0	
		CommSvc - Bus Pickup Schedule			12	0.3
	CommSvc - Educational Program	KINGS POINT	1	0		

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Department Description	Group Description	Type Description	City	Count	Response Days	
Community Services	Community Services	CommSvc - Educational Program	LAKE SUCCESS	1	1.0	
			MINEOLA	2	0	
			PORT WASHINGTON	1	0	
		CommSvc - Educational Program			5	0.2
		CommSvc - From Transfer	WESTBURY	1	6.0	
		CommSvc - From Transfer			1	6.0
		CommSvc - Misc SR	NEW CASSEL	1	1.0	
			NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	1	13.0	
			PORT WASHINGTON	1	3.0	
		CommSvc - Misc SR			4	4.5
		CommSvc - Seasonal Programs Registration	GARDEN CITY PARK	2	0	
		CommSvc - Seasonal Programs Registration			2	0
	Community Services			54	0.7	
Community Services				54	0.7	
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	GREAT NECK	1	3.0	
			PORT WASHINGTON	1	5.0	
			ROSLYN HEIGHTS	2	5.0	
		Animal Sh - Barking Dog			4	4.5
		Animal Sh - Call Back		1	4.0	
		Animal Sh - Call Back			1	4.0
		Animal Sh - Dead Dog Pickup	MANHASSET	1	1.0	
		Animal Sh - Dead Dog Pickup			1	1.0
		Animal Sh - Dog Adoption		29	0	
		Animal Sh - Dog Adoption			29	0
		Animal Sh - Found Animal	ALBERTSON	1	1.0	
			GARDEN CITY PARK	1	0	
			MANHASSET	1	1.0	
			ROSLYN HEIGHTS	1	0	
				2	0	
		Animal Sh - Found Animal			6	0.3
		Animal Sh - Lost Animal	ALBERTSON	1	1.0	
			BALDWIN	4	2.5	
			BAYSIDE	1	1.0	
			BELMORE	1	1.0	
			CENTRAL ISLIP	1	0	
			EAST HILLS	1	0	
			FLORAL PARK	1	0	
			FRESH MEADOWS	1	0	
			GARDEN CITY	1	2.0	

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	GREAT NECK	1	0	
			HICKSVILLE	1	0	
			HUNTINGTON STATION	1	1.0	
			LITTLE NECK	1	0	
			MANORHAVEN	1	5.0	
			MINEOLA	1	0	
			MUNSEY PARK	1	0	
			N.BELLMORE	1	1.0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	1.0	
			ROSLYN ESTATES	1	1.0	
				3	0.3	
			Animal Sh - Lost Animal			27
		Animal Sh - Menacing or Harrassing Dog	GREAT NECK	1	4.0	
			NEW CASSEL	1	8.0	
			PORT WASHINGTON	1	0	
			ROSLYN HARBOR	2	3.0	
		Animal Sh - Menacing or Harrassing Dog			5	3.6
		Animal Sh - Misc	NEW CASSEL	1	8.0	
		Animal Sh - Misc			1	8.0
		Animal Sh - Sign	GARDEN CITY PARK	1	12.0	
			MANHASSET	2	3.5	
			PORT WASHINGTON	1	0	
			albertson	1	6.0	
		Animal Sh - Sign			5	5.0
		Animal Sh - Surrender a dog	FRANKLIN SQUARE	1	0	
			ROSLYN HEIGHTS	1	0	
				3	0	
		Animal Sh - Surrender a dog			5	0
		Animal Sh - Unleashed - Stray Dog	MANHASSET	1	3.0	
			NEW CASSEL	1	1.0	
			NEW CASSLE	1	1.0	
			Animal Sh - Unleashed - Stray Dog			3
	Animal Shelter			87	1.2	
	Cat Shelter	Cat Shelter - Call Back		10	4.5	
			Cat Shelter - Call Back			10
		Cat Shelter - Feral Cats	ALBERTSON	1	0	
			EAST HILLS	1	0	
			GREAT NECK	5	0	

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Cat Shelter	Cat Shelter - Feral Cats	HERRICKS	1	0
			LAKE SUCCESS	1	0
			MANHASSET	1	0
			MINEOLA	4	0
			NEW HYDE PARK	3	0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	2	11.0
			ROSLYN HARBOR	1	13.0
			ROSLYN HEIGHTS	3	0
			SEARINGTOWN	1	0
		Cat Shelter - Feral Cats		25	1.4
	Cat Shelter			35	2.3
	Code Enforcement	Code - After Hours/Weekend Construction	GARDEN CITY PARK	1	4.0
			HERRICKS	1	1.0
			NEW CASSEL	1	0
		Code - After Hours/Weekend Construction		3	1.7
		Code - Building Permit	ALBERTSON	1	0
			NEW HYDE PARK	1	0
			PORT WASHINGTON	2	0
			ROSLYN HEIGHTS	1	0
		Code - Building Permit		5	0
		Code - Call Back Request		30	1.6
		Code - Call Back Request		30	1.6
		Code - Commercial Vehicle stored on Residential Property	CARLE PLACE	1	13.0
			NORTH NEW HYDE PARK	2	2.0
			ROSLYN HEIGHTS	1	21.0
			SEARINGTOWN	1	10.0
		Code - Commercial Vehicle stored on Residential Property		5	9.6
		Code - Court	ALBERTSON	2	0
			CARLE PLACE	2	0
			GARDEN CITY PARK	3	0
			GREENVALE	3	0
			MANHASSET	2	0
			NEW CASSEL	6	0
			NO NEW HYDE PARK	3	0
			NORTH NEW HYDE PARK	3	0
			PORT WASHINGTON	2	0
			ROSLYN	1	0
			ROSLYN HEIGHTS	1	0

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Court	WESTBURY	3	0
				2	0
		Code - Court		33	0
		Code - Drop Off Bin	GARDEN CITY PARK	1	0
			HERRICKS	1	0
			NEW HYDE PARK	1	5.0
			ROSLYN HEIGHTS	1	0
		Code - Drop Off Bin		4	1.2
		Code - Fence	ALBERTSON	1	6.0
			CARLE PLACE	1	15.0
			GREAT NECK	1	0
			MANHASSET HILLS	1	3.0
			NEW CASSEL	28	0.5
			NEW HYDE PARK	2	0.5
			WESTBURY	3	0
			WESYBURY	1	0
				1	0
		Code - Fence		39	1.0
		Code - Garbage	ALBERTSON	1	0
			CARLE PLACE	2	0
			GREAT NECK	2	0.5
			MANHASSET	3	2.3
			NEW CASSEL	4	5.8
			NEW HYDE PARK	1	5.0
			PORT WASHINGTON	4	5.5
			UNIVERSITY GARDENS	1	7.0
		Code - Garbage		18	3.6
		Code - Graffiti	GARDEN CITY PARK	2	0.5
				1	7.0
		Code - Graffiti		3	2.7
		Code - Handicap Parking	ALBERTSON	1	14.0
			NEW CASSEL	1	0
			ROSLYN HEIGHTS	1	0
		Code - Handicap Parking		3	4.7
		Code - Leaves Accumulation	MANHASSET	1	0
		Code - Leaves Accumulation		1	0
		Code - Licensing	CENTRAL ISLIP	2	9.0
			COMMACK	1	16.0
			DIX HILLS	1	1.0
			FLUSHING	1	22.0

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Licensing	ISLIP	1	22.0
			LINDENHURST	1	9.0
			MANHASSET	7	8.4
			NEW CASSEL	1	8.0
			NORTH NEW HYDE PARK	1	2.0
			OYSTER BAY	1	22.0
			PORT WASHINGTON	1	2.0
			RONKONKOMA	1	0
		Code - Licensing		19	9.5
		Code - Litter	ALBERTSON	1	0
			GREENVALE	1	0
			NEW CASSEL	6	1.5
			ROSLYN HEIGHTS	2	0
			WESTBURY	1	0
		Code - Litter		11	0.8
		Code - Miscellaneous	ALBERTSON	1	0
			CARLE PLACE	2	12.5
			FLORAL PARK CENTRE	1	0
			GARDEN CITY PARK	3	2.7
			HERRICKS	1	1.0
			MANHASSET	1	0
			NEW CASSEL	5	0.8
			NO NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	2	0.5
			WESTBURY	1	0
				1	1.0
		Code - Miscellaneous		20	2.0
		Code - No Plates / Inoperable Vehicle	ALBERTSON	1	0
			GREENVALE	1	1.0
			NEW CASSEL	12	1.2
			NEW HYDE PARK	2	6.0
			NORTH NEW HYDE PARK	2	0
			PORT WASHINGTON	1	0
		Code - No Plates / Inoperable Vehicle		19	1.4

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Department of Public Safety	Code Enforcement	Code - Noise	CARLE PLACE	1	11.0
			GREAT NECK	1	1.0
			MANHASSET	1	0
		Code - Noise		3	4.0
		Code - Odor	GARDEN CITY PARK	1	5.0
			GREENVALE	1	21.0
			MANHASSET	2	0
		Code - Odor		4	6.5
		Code - Overgrown Vegetation	NEW CASSEL	1	0
		Code - Overgrown Vegetation		1	0
		Code - Property Maintenance	ALBERTSON	1	1.0
			FLORAL PARK CENTRE	1	1.0
			GARDEN CITY PARK	3	6.3
			GREAT NECK	2	0
			MANHASSET	3	0
			NEW CASSEL	1	0
			NEW HYDE PARK	1	2.0
			NORTH NEW HYDE PARK	3	8.7
			ROSLYN HEIGHTS	2	0
			UNIVERSITY GARDENS	1	5.0
		Code - Property Maintenance		18	3.0
		Code - Property Violations Search		161	8.3
		Code - Property Violations Search		161	8.3
		Code - Sidewalk Obstruction	GREAT NECK	1	0
		Code - Sidewalk Obstruction		1	0
		Code - Signs	ALBERTSON	3	4.0
			CARLE PLACE	2	0
			GARDEN CITY PARK	1	2.0
			GREENVALE	6	0.2
			MANHASSET	3	2.0
			NEW CASSEL	2	0
			NO NEW HYDE PARK	2	7.0
			ROSLYN	1	1.0
			ROSLYN HEIGHTS	2	0
			UNIVERSITY GARDENS	1	7.0
			WESTBURY	3	2.7
				1	0
		Code - Signs		27	1.9

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Code Enforcement	Code - Storage and Display	GARDEN CITY PARK	1	1.0	
			NEW CASSEL	1	0	
		Code - Storage and Display			2	0.5
		Code - Tree Removal	MANHASSET	1	1.0	
			PORT WASHINGTON	2	5.5	
			ROSLYN HEIGHTS	1	5.0	
		Code - Tree Removal			4	4.2
		Code - Unlawful Property Use	ALBERTSON	1	8.0	
			CARLE PLACE	1	0	
			NEW CASSEL	4	0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	3.0	
		Code - Unlawful Property Use			8	1.4
	Code Enforcement			442	4.5	
	Parking Enforcement	Prkg Enfrc - Call Back Request		2	6.5	
		Prkg Enfrc - Call Back Request		2	6.5	
		Prkg Enfrc - Commercial Parking	ALBERTSON	2	3.5	
			GARDEN CITY PARK	2	5.0	
			MANHASSET	1	4.0	
			NEW CASSEL	1	6.0	
			NO NEW HYDE PARK	1	7.0	
			PORT WASHINGTON	2	2.5	
				1	9.0	
		Prkg Enfrc - Commercial Parking		10	4.8	
		Prkg Enfrc - From Transfer	GARDEN CITY PARK	1	0	
		Prkg Enfrc - From Transfer		1	0	
		Prkg Enfrc - Parking Violations Complaint	ALBERTSON	2	3.5	
CARLE PLACE			1	10.0		
FLORAL PARK CENTRE	2		1.0			
GARDEN CITY PARK	2		6.0			
GREAT NECK	2		0			
HERRICKS	1		0			
MANHASSET	3		5.7			
NEW HYDE PARK	1		2.0			
PORT WASHINGTON	3	6.0				
ROSLYN HEIGHTS	1	0				

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	ROSLYN HTS	1	6.0	
				1	3.0	
		Prkg Enfrc - Parking Violations Complaint			20	3.8
	Parking Enforcement			33	4.2	
Department of Public Safety				597	3.9	
Department of Public Works	Highway Department	Hwy - Abandoned Vehicle	GARDEN CITY PARK	1	3.0	
			PORT WASHINGTON	1	14.0	
		Hwy - Abandoned Vehicle			2	8.5
		Hwy - Animal Sign - New Request	GARDEN CITY PARK	1	0	
			MANHASSET	1	0	
			albertson	1	0	
		Hwy - Animal Sign - New Request			3	0
		Hwy - Call Back Request		8	0	
		Hwy - Call Back Request			8	0
		Hwy - Catch Basin	GREAT NECK	2	3.5	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	2.0	
			SEARINGTOWN	1	0	
		Hwy - Catch Basin			6	1.8
		Hwy - Complaint - Highway Employee / Vehicle	PORT WASHINGTON	1	3.0	
		Hwy - Complaint - Highway Employee / Vehicle			1	3.0
		Hwy - Curb Repair	CARLE PLACE	5	0.6	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	2	0.5	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	0	
		Hwy - Curb Repair			10	0.4
		Hwy - Dead Animal Pickup	GREAT NECK	4	2.0	
			MANHASSET	3	1.0	
			NEW CASSEL	1	3.0	
			NEW HYDE PARK	2	4.0	
			PORT WASHINGTON	3	2.0	
				1	1.0	
		Hwy - Dead Animal Pickup			14	2.1
		Hwy - Dead End Guard Rail	CARLE PLACE	1	4.0	
		Hwy - Dead End Guard Rail			1	4.0
		Hwy - Manhole Repair	PORT WASHINGTON	1	0	
		Hwy - Manhole Repair			1	0
		Hwy - Miscellaneous	ALBERTSON	1	4.0	
			CARL PLACE	1	0	

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Department of Public Works	Highway Department	Hwy - Miscellaneous	CARLE PLACE	3	1.7
			EAST WILLISTON	1	0
			GREAT NECK	2	0
			MANHASSET	5	1.2
			NEW CASSEL	1	7.0
			NEW CASTLE	1	2.0
			NEW HYDE PARK	3	0.7
			NORTH NEW HYDE PARK	3	1.3
			PORT WASHINGTON	3	0.7
			Port washington	1	4.0
			ROSLYN HEIGHTS	1	2.0
			SEARINGTOWN	1	0
			WILLISTON PARK	1	0
				1	0
		Hwy - Miscellaneous		29	1.3
		Hwy - Permits / Road Opening Application Request		1	2.0
		Hwy - Permits / Road Opening Application Request		1	2.0
		Hwy - Pothole	ALBERTSON	2	1.0
			FLORAL PARK CENTRE	1	4.0
			GARDEN CITY PARK	1	2.0
			GREAT NECK	6	2.3
			HERRICKS	3	4.3
			MANHASSET	3	1.7
			MANORHAVEN	1	1.0
			MINEOLA	1	1.0
			NEW CASSEL	8	2.8
			NEW HYDE PARK	3	4.0
			NO NEW HYDE PARK	5	1.8
			NORTH NEW HYDE PARK	4	0.5
			ROSLYN HEIGHTS	1	6.0
			WESTBURY	1	0
			WILLISTON PARK	1	0
				2	2.5
		Hwy - Pothole		43	2.3
		Hwy - Pothole Filled Without Request	GARDEN CITY PARK	13	1.0
			MANHASSET	3	1.0
			NEW CASSEL	3	5.0
			NEW HYDE PARK	3	1.0

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Department of Public Works	Highway Department	Hwy - Pothole Filled Without Request	PORT WASHIGNTON	1	1.0
			PORT WASHINGTON	35	2.3
			ROSLYN	1	5.0
			garden city park	4	0.8
			port washington	30	1.5
		Hwy - Pothole Filled Without Request		93	1.8
		Hwy - Street Drainage / Flooding	GREAT NECK	1	23.0
		Hwy - Street Drainage / Flooding		1	23.0
		Hwy - Street Painting	NEW HYDE PARK	1	0
			SEARINGTOWN	1	0
		Hwy - Street Painting		2	0
		Hwy - Street Sign - New Request	GARDEN CITY	1	0
			GREAT NECK	1	0
		Hwy - Street Sign - New Request		2	0
		Hwy - Street Sign - Remove	MANHASSET	1	0
		Hwy - Street Sign - Remove		1	0
		Hwy - Street Sign - Repair / Replace	ALBERTON	1	1.0
			ALBERTON	1	10.0
			CARLE PLACE	2	9.0
			GREAT NECK	1	17.0
			MANHASSET	2	1.0
			MANHASSET HILLS	2	7.0
			NEW CASSEL	4	17.8
			NEW HYDE PARK	8	11.0
			NO NEW HYDE PARK	2	2.0
			NORTH NEW HYDE PARK	2	2.0
			OLD WESTBURY	1	18.0
			PORT WASHINGTON	2	4.0
			ROSLYN	1	6.0
			ROSLYN HEIGHTS	1	5.0
			ROSLYN HTS	2	14.0
			albertson	1	4.0
			carle place	1	14.0
			great neck	1	17.0
			manhasset	2	21.0
			port washington	1	17.0
			roslyn heights	1	0
			searingtown	1	14.0
				3	10.3
		Hwy - Street Sign - Repair / Replace		43	10.1

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Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	GARDEN CITY PARK	1	2.0
			NEW HYDE PARK	2	0.5
			NORTH NEW HYDE PARK	1	3.0
			ROSLYN HEIGHTS	1	2.0
			SEARINGTOWN	1	5.0
			WESTBURY	1	2.0
		Hwy - Street Sweeping / Cleaning		7	2.1
		Hwy - Tree Branch / Debris Pickup	ALBERTSON	1	1.0
			GREAT NECK	2	6.0
			PORT WASHINGTON	2	3.5
			SEARINGTOWN	1	0
		Hwy - Tree Branch / Debris Pickup		6	3.3
		Hwy - Tree Fallen - Emergency	NEW CASSEL	1	4.0
		Hwy - Tree Fallen - Emergency		1	4.0
		Hwy - Tree Planting	CARLE PLACE	3	0
			HERRICKS	2	0
			MANHASSET	2	0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	0
			ROSLYN HEIGHTS	2	0
			SEARINGTOWN	1	0
		Hwy - Tree Planting		12	0
		Hwy - Tree Stump Removal	ALBERTSON	2	0
			GARDEN CITY PARK	4	0
			HERRICKS	2	0
			MANHASSET	1	0
			NEW HYDE PARK	3	0
			NORTH NEW HYDE PARK	5	0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	1	0
		Hwy - Tree Stump Removal		19	0
		Hwy - Tree Trimming / Removal Inspection	ALBERTSON	4	4.0
			CARLE PLACE	3	0
			FLOWER HILL	1	0
			GARDEN CITY PARK	5	4.8
			GREAT NECK	4	0.8
			HERRICKS	3	4.7
			NEW CASTLE	1	0
			NEW HYDE PARK	3	4.3

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Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	NORTH NEW HYDE PARK	8	1.6	
			PORT WASHINGTON	3	1.3	
			ROSLYN HEIGHTS	3	2.0	
			WILLISTON PARK	1	6.0	
		Hwy - Tree Trimming / Removal Inspection			39	2.5
	Highway Department			345	2.8	
	Street Lighting District	Street Light - Cycles On / Off	ALBERTSON	1	0	
			CARLE PLACE	1	4.0	
			GREAT NECK	1	0	
			MANHASSET	1	2.0	
			MINEOLA	1	3.0	
			NEW CASSEL	2	1.5	
			NEW HYDE PARK	2	6.5	
			PORT WASHINGTON	2	6.0	
		Street Light - Cycles On / Off			11	3.4
		Street Light - Fixture Problem	CARLE PLACE	2	1.5	
			GARDEN CITY PARK	2	0	
			HERRICKS	1	0	
			MANHASSET	4	0	
			NORTH NEW HYDE PARK	3	2.0	
			PORT WASHINGTON	1	2.0	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	2	8.0	
		Street Light - Fixture Problem			16	1.7
		Street Light - Light Out (Single)	ALBERTSON	8	2.9	
			CARLE PLACE	11	6.3	
			FLORAL PARK CENTRE	1	8.0	
			GARDEN CITY PARK	12	5.2	
			GREAT NECK	6	4.3	
			GREENVALE	1	14.0	
			HERRICKS	6	1.7	
			MANHASSET	13	3.8	
			NEW CASSEL	9	3.8	
			NEW HYDE PARK	6	1.3	
			NORTH NEW HYDE PARK	13	3.2	
			PORT WASHINGTON	4	3.5	
			ROSLYN HEIGHTS	5	8.2	
			SEARINGTOWN	3	5.3	

Town of North Hempstead Service Requests via 311 - by Department

February 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	THOMASTON	1	3.0
			UNIVERSITY GARDENS	3	5.3
			WESTBURY	7	7.1
		Street Light - Light Out (Single)		109	4.4
		Street Light - Lights Out (Multiple)	CARLE PLACE	4	1.0
			GREAT NECK	2	2.0
			HERRICKS	3	5.3
			MANHASSET	4	3.5
			MANHASSET HILLS	2	16.0
			NEW CASSEL	3	4.0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	2	0
			PORT WASHINGTON	3	4.7
			ROSLYN HEIGHTS	3	0
			SEARINGTOWN	1	2.0
			great neck	1	0
		Street Light - Lights Out (Multiple)		29	3.4
		Street Light - Mark Out	ALBERTSON	2	2.0
			BAXTER ESTATES	1	7.0
			CARLE PLACE	8	1.0
			GARDEN CITY	1	2.0
			GLENWOOD LANDING	1	5.0
			GREAT NECK	2	1.5
			GREAT NECK PLAZA	1	4.0
			HERRICKS	2	0
			MANHASSET	5	3.6
			MANHASSET HILLS	4	2.2
			NEW HYDE PARK	1	8.0
			NORTH NEW HYDE PARK	11	4.6
			PORT WASHINGTON	5	5.6
			PORT WASHINGTON NORTH	2	4.5
			PT WASHINGTON	1	5.0
			ROSLYN	1	13.0
			ROSLYN HEIGHTS	7	5.7
			RUSSEL GARDENS	1	2.0
			SEARINGTOWN	4	5.0

Town of North Hempstead Service Requests via 311 - by Department

February 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Mark Out	UNIVERSITY GARDENS	2	0.5	
			WESTBURY	1	2.0	
		Street Light - Mark Out			63	3.8
		Street Light - Misc Problems	GREAT NECK	1	1.0	
			Garden City Park	1	0	
			HERRICKS	1	8.0	
			MANHASSET	2	0	
			PORT WASHINGTON	1	6.0	
			Street Light - Misc Problems			6
		Street Light - On During Day	ALBERTSON	3	8.7	
			CARLE PLACE	7	2.0	
			GARDEN CITY PARK	3	5.0	
			GREAT NECK	6	4.0	
			HERRICKS	2	7.0	
			MANHASSET	5	7.2	
			NEW CASSEL	7	9.1	
			NEW HYDE PARK	5	1.6	
			NO NEW HYDE PARK	2	10.5	
			NORTH NEW HYDE PARK	3	2.3	
			PORT WASHINGTON	6	3.2	
			ROSLYN HEIGHTS	2	13.0	
			SEARINGTOWN	2	0	
			WESTBURY	1	0	
		Street Light - On During Day			54	5.1
		Street Light - Pole Problem	CARLE PLACE	1	2.0	
			GARDEN CITY PARK	1	14.0	
			GREAT NECK	1	3.0	
			MANHASSET	2	1.5	
			ROSLYN HEIGHTS	2	0	
	UNIVERSITY GARDENS		1	7.0		
	Street Light - Pole Problem			8	3.6	
	Street Lighting District			296	4.1	
Department of Public Works			641	3.4		
Housing Authority	Housing Authority	Housing - Appliance	MANHASSET	3	2.7	
		Housing - Appliance			3	2.7
		Housing - Electrical	MANHASSET	2	0	
			NEW CASSEL	1	1.0	
		Housing - Electrical			3	0.3

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Housing Authority	Housing Authority	Housing - High Priority SR	MANHASSET	2	0.5
		Housing - High Priority SR		2	0.5
		Housing - Misc Carpentry	NEW CASSEL	3	2.0
		Housing - Misc Carpentry		3	2.0
		Housing - Misc Construction	NEW CASSEL	1	0
		Housing - Misc Construction		1	0
		Housing - Misc SR	MANHASSET	3	5.0
			NEW CASSEL	2	7.5
		Housing - Misc SR		5	6.0
		Housing - Plumbing	MANHASSET	5	3.2
			NEW CASSEL	2	1.0
		Housing - Plumbing		7	2.6
	Housing Authority			24	2.7
Housing Authority				24	2.7
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	GREAT NECK	1	1.0
			KINGS POINT	1	8.0
			MANHASSET	1	5.0
			MINEOLA	2	3.5
			NEW HYDE PARK	2	1.5
			NO NEW HYDE PARK	1	1.0
			PORT WASHINGTON	1	1.0
			PORT WASHINGTON	4	0.8
			PORT WASHINGTON NORTH	1	1.0
			ROSLYN HEIGHTS	1	3.0
			WESTBURY	1	3.0
			WESTBURY	4	4.0
		OIC - From Transfer		20	2.6
		OIC - Inter Municipal SR	ALBERTSON	2	2.5
			EAST HILLS	2	0.5
			FLOWER HILL	1	2.0
			GARDEN CITY PARK	1	1.0
			GREAT NECK	10	1.6
			HERRICKS	1	1.0
			KINGS POINT	1	0
			LAKE SUCCESS	2	0.5
			MANHASSET	3	2.3
			MINEOLA	4	2.5
			NEW CASSEL	1	3.0
			NEW HYDE PARK	2	4.5
			NO NEW HYDE PARK	4	1.5

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	NORTH HILLS	1	1.0
			NORTH NEW HYDE PARK	1	1.0
			OLD WESTBURY	1	1.0
			PORT WASHINGTON	4	0.2
			PORT WASHINGTON NO	1	1.0
			ROSLYN	4	1.2
			ROSLYN ESTATES	2	1.5
			ROSLYN HEIGHTS	1	0
			ROSLYN heights	1	2.0
			SEARINGTOWN	2	2.5
			THOMASTON	3	2.0
			WESTBURY	4	3.2
			WILLISTON PARK	1	6.0
			great neck	1	0
			searingtown	1	2.0
				2	0
		OIC - Inter Municipal SR			64
	Inter Municipal Affairs			84	1.9
Inter Municipal Affairs			84	1.9	
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		4	0
		Park - Call Back Request		4	0
		Park - Disabled Youth Recreation Program		1	0
		Park - Disabled Youth Recreation Program		1	0
		Park - From Transfer	ROSLYN	1	2.0
		Park - From Transfer		1	2.0
		Park - Miscellaneous	GARDEN CITY PARK	1	0
			HERRICKS	1	4.0
			MANORHAVEN	2	2.0
			NORTH NEW HYDE PARK	3	0.7
			ROSLYN	1	0
		Park - Miscellaneous		8	1.2
		Park - Park Facilities Maintenance		9	1.2
		Park - Park Facilities Maintenance		9	1.2
		Park - Park Permit Application Request		18	0.2
		Park - Park Permit Application Request		18	0.2
	Parks and Recreation Department			41	0.6
Parks and Recreation Department			41	0.6	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		5	1.8
		BZA - Questions needing Answers		5	1.8
	Board of Zoning Appeals			5	1.8
	Building Department	Bldg - Application Status	ALBERTSON	4	4.0
			CARLE PLACE	2	1.0
			CENTEREACH	1	0
			GARDEN CITY PARK	6	2.3
			GREAT NECK	2	0.5
			GREENVALE	1	0
			HERRICKS	1	0
			MANHASSET	5	3.8
			NEW HYDE PARK	4	2.0
			NORTH NEW HYDE PARK	14	2.5
			PORT WASHINGTON	9	5.8
			ROSLYN HEIGHT	1	0
			ROSLYN HEIGHTS	2	2.5
			great neck	1	15.0
		Bldg - Application Status		53	3.2
		Bldg - Certificate Status	GARDEN CITY PARK	1	0
			MANHASSET	2	0
			PORT WASHINGTON	3	0
		Bldg - Certificate Status		6	0
		Bldg - Construction Complaint	GREAT NECK	4	1.5
			MANHASSET	4	5.2
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	1	1.0
			ROSLYN HEIGHTS	2	0
			UNIVERSITY GARDENS	1	0
		Bldg - Construction Complaint		14	2.0
		Bldg - From Transfer	CARLE PLACE	2	2.0
			GREENVALE	1	0
			NORTH NEW HYDE PARK	1	22.0
		Bldg - From Transfer		4	6.5
		Bldg - General Question Needs Answers	GARDEN CITY PARK	1	0
				94	2.4
		Bldg - General Question Needs Answers		95	2.4
		Bldg - Illegal Housing	ALBERTSON	2	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Illegal Housing	MANHASSET	1	21.0	
			NEW CASSEL	5	0.4	
			NEW HYDE PARK	1	1.0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	3	0	
			ROSLYN HEIGHTS	2	0	
			WESTBURY	1	15.0	
		Bldg - Illegal Housing			16	2.4
		Bldg - Inspection Request	CARLE PLACE	1	14.0	
			GARDEN CITY PARK	1	0	
			HERRICKS	1	4.0	
			MANHASSET	1	4.0	
			NORTH NEW HYDE PARK	1	14.0	
			PORT WASHINGTON	2	1.0	
			ROSLYN HEIGHTS	1	13.0	
			WESTBURY	1	0	
		Bldg - Inspection Request			9	5.7
		Bldg - Permit Question Needs Answers		9	1.3	
		Bldg - Permit Question Needs Answers			9	1.3
		Bldg - Suspect Work Without a Permit	ALBERTSON	2	0	
			GREAT NECK	3	0	
			HERRICKS	1	0	
			MANHASSET	3	0	
			NORTH NEW HYDE PARK	2	0	
			PORT WASHINGTON	4	7.5	
			ROSLYN	1	12.0	
			ROSLYN HEIGHTS	1	0	
			manhasset	1	0	
		Bldg - Suspect Work Without a Permit			18	2.3
	Building Department			224	2.6	
	Planning Department	Planning - Call Back Request		2	1.0	
		Planning - Call Back Request			2	1.0
		Planning - From Transfer		1	0	
		Planning - From Transfer			1	0
		Planning - Questions needing Answers	NEW CASSEL	1	0	
			NORTH NEW HYDE PARK	1	2.0	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Planning and Building Department	Planning Department	Planning - Questions needing Answers	PORT WASHINGTON	1	1.0
			UNIVERSITY GARDENS	1	3.0
		Planning - Questions needing Answers		4	1.5
	Planning Department			7	1.1
	Planning and Building Department			236	2.6
Project Independence	Project Independence	PI - Call Back Request		24	0.9
		PI - Call Back Request		24	0.9
		PI - Caregiver Support	NORTH NEW HYDE PARK	2	4.0
			ROSLYN ESTATES	1	5.0
			ROSLYN HEIGHTS	1	5.0
			WILLISTON PARK	1	0
		PI - Caregiver Support		5	3.6
		PI - Financial Assistance	GREAT NECK	1	0
			NEW CASSEL	1	0
		PI - Financial Assistance		2	0
		PI - Food and Hunger	GREAT NECK ESTATES	1	0
		PI - Food and Hunger		1	0
		PI - Health and Mental Health	GRAT NECK	1	0
			GREAT NECK	20	0.1
			GREAT NECK PLAZA	27	0.0
			KINGS POINT	2	0
			MANORHAVEN	5	0
			NORTH NEW HYDE PARK	6	0.7
			OYSTER BAY	2	0
			PORT WASHINGTON	14	0
			PORT WASHINGTON NORTH	1	0
			PORT WASHINTON	1	0
			ROSLYN HEIGHTS	1	5.0
			SANDS POINT	1	0
			THOMASTON	6	1.3
			WESTBURY	5	0.2
		PI - Health and Mental Health		92	0.2
		PI - Household Maintenance	FLORAL PARK	1	1.0
			GARDEN CITY PARK	2	4.5
			GREAT NECK	4	4.2
			GREAT NECK PLAZA	1	1.0
			HERRICKS	1	3.0
			MINEOLA	4	1.0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Household Maintenance	NEW CASSEL	1	1.0
			NEW HYDE PARK	1	5.0
			NORTH NEW HYDE PARK	4	3.5
			PORT WASHINGTON	7	2.0
		PI - Household Maintenance		26	2.7
		PI - Membership Registration	ALBERTSON	1	0
			EAST HILLS	2	0
			EAST WILLISTON	1	0
			GARDEN CITY PARK	3	0
			GREAT NECK	10	0
			GREAT NECK PLAZA	12	0
			HERRICKS	6	0
			KINGS POINT	1	0
			MANHASSET	5	0
			MANORHAVEN	1	0
			MINEOLA	14	0
			NEW CASSEL	2	0
			NEW HYDE PARK	4	0
			NORTH HILLS	3	0
			NORTH NEW HYDE PARK	1	0
			PLANDOME	1	0
			PLANDOME HEIGHTS	1	0
			PORT WASHINGTON	8	0
			PORT WASHINGTON NORTH	1	0
			ROSLYN HEIGHTS	1	0
			SEARINGTOWN	1	0
			UNIVERSITY GARDENS	2	0
			WESTBURY	3	0
			WILLISTON PARK	3	0
			manhasset	1	0
			roslyn heights	1	0
		PI - Membership Registration		89	0
		PI - Miscellaneous	ALBERTSON	5	1.8
			EAST HILLS	1	0
			GARDEN CITY PARK	1	2.0
			GREAT NECK	6	1.3
			GREAT NECK PLAZA	2	3.0
			HERRICKS	1	0

Town of North Hempstead Service Requests via 311 - by Department

February 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Miscellaneous	MANHASSET	2	0.5
			MANORHAVEN	1	5.0
			MINEOLA	7	3.1
			NEW CASSEL	1	0
			NEW HYDE PARK	3	3.0
			NORTH NEW HYDE PARK	3	1.0
			PORT WASHINGTON	2	0
			PORT WASHINGTON NORTH	1	0
			ROSLYN	1	0
			ROSLYN HEIGHTS	2	0.5
			SDDLE ROCK	1	8.0
			SEARINGTOWN	1	4.0
			THOMASTON	2	15.0
			UNIVERSITY GARDENS	1	0
			WESTBURY	1	0
			WILLISTON PARK	1	0
				1	0
		PI - Miscellaneous		47	2.3
		PI - NORC SR	NORTH NEW HYDE PARK	8	0.2
				1	0
		PI - NORC SR		9	0.2
		PI - No Heat emergency (Excl HA)	MINEOLA	1	0
		PI - No Heat emergency (Excl HA)		1	0
		PI - Program Registration	ALBERTSON	1	0
			GARDEN CITY PARK	1	1.0
			GREAT NECK	1	0
			GREAT NECK PLAZA	1	0
			MANHASSET	4	1.0
			MANHASSET HILLS	1	0
			NEW HYDE PARK	2	0
			NORTH NEW HYDE PARK	4	0.5
			PORT WASHINGTON	1	0
			ROSLYN	1	0
				3	1.0
		PI - Program Registration		20	0.5
		PI - Snow Removal	NORTH NEW HYDE PARK	1	1.0
		PI - Snow Removal		1	1.0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	ALBERTSON	39	0
			BAXTER ESTATES	4	0
			CARLE PLACE	2	0
			EAST HILLS	13	0
			EAST WILLISTON	7	0
			FLORAL PARK	16	0
			FLORAL PARK CENTRE	4	0
			FLOWER HILL	16	0
			GARDEN CITY	4	0
			GARDEN CITY PARK	71	0
			GRAT NECK	1	0
			GREAT NECK	192	0
			GREAT NECK ESTATES	16	0
			GREAT NECK PLAZA	65	0
			HERRICKS	27	0
			KINGS POINT	21	0
			LAKE SUCCESS	3	0
			MANHASSET	41	0
			MANORHAVEN	45	0
			MINEOLA	109	0.0
			NE HYDE PARK	1	0
			NEW CASSEL	34	0.0
			NEW HYDE PARK	76	0
			NORTH HILLS	32	0.1
			NORTH NEW HYDE PARK	81	0
			PORT WAHINGTON	1	0
			PORT WASHINGTON	181	0
			PORT WASHINGTON NORTH	15	0
			PORT WASHINTON	1	0
			PORT WASHINGTON	1	0
			PORTWASHINGTON	2	0
			ROSLYN	14	0
			ROSLYN HARBOR	1	0
			ROSLYN HEIGHT	2	0
			ROSLYN HEIGHTS	32	0
			RUSSELL GARDENS	6	0
			SANDS POINT	1	0
			SEARINGTOWN	3	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	THOMASTON	8	0
			WESTBURY	30	0.0
			WILLISTON	1	1.0
			WILLISTON PARK	37	0
			new cassel	1	0
				22	0
		PI - Taxi Service		1,279	0.0
		PI - Taxi Service Cancellation	ALBERTSON	2	0
			CARLE PLACE	1	0
			EAST HILLS	2	0
			FLORAL PARK	1	0
			GARDEN CITY	3	0
			GARDEN CITY PARK	5	0
			GREAT NECK	22	0
			GREAT NECK PLAZA	10	0
			HERRICKS	2	0
			KINGS POINT	1	0
			LAKE SUCCESS	1	0
			MANORHAVEN	1	0
			MINEOLA	14	0
			NEW CASSEL	1	0
			NEW HYDE PARK	5	0
			NORTH HILLS	2	0
			NORTH NEW HYDE PARK	9	0
			PORT WASHINGTON	18	0
			PORT WASHINGTON NORTH	1	0
			ROSLYN HEIGHTS	1	0
			SEARINGTOWN	1	0
			THOMASTON	1	0
			WILLISTON PARK	1	0
				4	0
		PI - Taxi Service Cancellation		109	0
		PI - Taxi Service Complaint	ALBERTSON	1	0
			GARDEN CITY PARK	4	0.5
			GREAT NECK	1	0
			MANHASSET	1	3.0
			NORTH NEW HYDE PARK	4	0.2
			ROSLYN HEIGHTS	1	5.0
		PI - Taxi Service Complaint		12	0.9

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	FLOWER HILL	1	0	
			GREAT NECK	2	2.0	
			MINEOLA	1	1.0	
			PORT WASHINGTON	3	0	
			ROSLYN ESTATES	1	4.0	
			WESTBURY	1	5.0	
		PI - Transportation/Mobility Mgmt Info			9	1.6
		PI - Volunteer	GREAT NECK ESTATES	1	0	
		PI - Volunteer			1	0
	Project Independence			1,727	0.2	
Project Independence			1,727	0.2		
Receiver of Taxes	Receiver of Taxes	Tax - Call Back Request		5	0	
		Tax - Call Back Request		5	0	
		Tax - Tax Bill Change		17	0	
		Tax - Tax Bill Change		17	0	
	Receiver of Taxes			22	0	
Receiver of Taxes			22	0		
Solid Waste Management	Solid Waste Management	SWMA - Call Back		10	1.7	
		SWMA - Call Back			10	1.7
		SWMA - Carting Complaints	ALBERTSON	1	3.0	
			GREAT NECK	1	1.0	
			MANHASSET	3	1.3	
			NORTH NEW HYDE PARK	1	0	
			ROSLYN HEIGHTS	1	2.0	
			SWMA - Carting Complaints			7
		SWMA - Compost SR	ALBERTSON	1	0	
			GREAT NECK	1	0	
			PORT WASHINGTON	2	0	
		SWMA - Compost SR			4	0
		SWMA - From Transfer	MANHASSET	2	2.5	
			ROSLYN	1	4.0	
		SWMA - From Transfer			3	3.0
		SWMA - Garbage Not Picked Up	MANHASSET	1	1.0	
			PORT WASHINGTON	1	3.0	
		SWMA - Garbage Not Picked Up			2	2.0
		SWMA - Long Island Green Homes	EAST WILLISTON	2	7.0	
			GARDEN CITY PARK	1	0	
			MANHASSET	1	1.0	
			MINEOLA	2	2.0	
			NEW HYDE PARK	1	0	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Solid Waste Management	Solid Waste Management	SWMA - Long Island Green Homes	NORTH HILLS	1	8.0		
			NORTH NEW HYDE PARK	1	1.0		
			OLD WESTBURY	1	0		
			PORT WASHINGTON	3	9.0		
			SEARINGTOWN	1	4.0		
			WILLISTON PARK	1	0		
		SWMA - Long Island Green Homes			15	3.9	
		SWMA - Strange Odor	PORT WASHINGTON	1	1.0		
		SWMA - Strange Odor			1	1.0	
	Solid Waste Management			42	2.4		
Solid Waste Management				42	2.4		
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	NORTH NEW HYDE PARK	1	0		
		311 - LIPA Power Outage			1	0	
		311 - SR Constituent Follow-up		22	0		
		311 - SR Constituent Follow-up			22	0	
		311 - Street Repaving Schedule Inquiry	MANHASSET	4	0		
			ROSLYN HEIGHTS	1	0		
			roslyn	1	0		
		311 - Street Repaving Schedule Inquiry			6	0	
		311 Call Center			29	0	
	Supervisor's Office	SupV - Airplane	ALBERTSON	3	0		
			EAST HILLS	13	0		
			FLOWER HILL	1	0		
			MANHASSET	20	0		
			NORTH HILLS	1	0		
			NORTH NEW HYDE PARK	3	0		
			PORT WASHINGTON	15	0		
			ROSLYN ESTATES	3	0		
			ROSLYN HEIGHTS	1	0		
			SEARINGTOWN	2	0		
			manhasset	1	0		
				1	0		
			SupV - Airplane			64	0
			SupV - Complaint - Other Employee	SANDS POINT	1	6.0	
		SupV - Complaint - Other Employee			1	6.0	
		SupV - Helicopter	ALBERTSON	5	0		
			GREAT NECK	3	0		
			KINGS POINT	1	0		
			MANHASSET	11	0		

Town of North Hempstead Service Requests via 311 - by Department

February 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	Supervisor's Office	SupV - Helicopter	PORT WASHINGTON	2	0	
			PORT WASHINGTON NORTH	20	0	
			RUSSELL GARDENS	1	0	
			WILLISTON PARK	3	0	
				1	0	
		SupV - Helicopter			47	0
		SupV - Helicopter Nassau		3	0	
		SupV - Helicopter Nassau			3	0
		SupV - Thank You from Constituent	CARLE PLACE	1	0	
			GREAT NECK	1	0	
			GREAT NECK PLAZA	1	0	
			MANHASSET	1	0	
			MINEOLA	1	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	0	
		SupV - Thank You from Constituent			8	0
	Supervisor's Office			123	0.0	
Supervisor's Office			152	0.0		
Summary			3,643	1.6		